



Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)
Sub-Station Building BSES (YPL) Regd. Office Karkardooma,
Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886
E-mail:cgrfbyp@hotmai.com
SECY/CHN 015/08NKS

C A No. 153514954
Complaint No. 68/2022

In the matter of:

Mohd AsifComplainant

VERSUS

BSES Yamuna Power LimitedRespondent

Quorum:

1. Mrs. Vinay Singh Member(Law)
2. Mr. Nishat Ahmad Alvi, Member (CRM)

Appearance:

1. Mr. Ramesh Shoroff, Counsel of the complainant
2. Mr. Imran Siddiqi & Ms. Shweta Chaudhary, On behalf of BYPL

ORDER

Date of Hearing: 02nd June, 2022

Date of Order: 06th June, 2022

Order Pronounced By:- Mr. Nishat Ahmad Alvi, Member (CRM)

1. Present complaint has been filed by the complainant against respondent with the prayer for directions for grant of new electricity connection in his premises at third floor of Municipal No. 2433, Gali Abdul Qadir, Behind G.B. Road, Delhi-110006.
2. As per complaint the premises were having electricity connection in the name of his wife and he was paying electricity bills regularly as a tenant, on security basis, of one Mr. Saleem, the owner of the entire premises.

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[Signature]

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After some time said owner became dishonest and started extracting undue money from him in the form of additional rent/security by threatening to oust him from the premises. All this led to a Police complaint and as agreed the owner sold the third floor portion to complainant by receiving Rs. 7,50,000/- from him. However, even after executing agreement for sale and receipt of sale consideration said owner did not turn up for registration of Sale deed in favour of complainant. One fine day a stranger namely Tahir approached complainant and asked him to vacate the premises on the pretext that he has purchased the premises and by threatening him to oust, disconnected the electric supply of complainant illegally. Complaint to this effect was also lodged with the concerned authorities. Now certain civil cases are pending between the parties relating to legal rights of premises in question.

3. Complainant approached for new electricity connection with the respondent and completed all commercial formalities by paying demand note for grant of connection. Respondent has issued an enforcement bill. Enforcement bill was settled in Lok Adalat. The settled amount has been paid by the complainant.
4. After completing all commercial formalities respondent visited complainant's premises for new connection but due to protest/hindrance of a neighbor claiming himself as owner of the premises, the meter could not be installed. For that purpose even Police was called but respondent could not install the meter. Respondent by filing its reply, by confirming the statements made in the complaint, states that it is ready to give new connection. But due to resistance of complainant's neighbor it is unable to give the same.
5. Matter was kept for further proceedings as both the parties were trying to acquire Police assistance. For that purpose matter kept adjourning on the request of parties for 05.05.2022, 12.05.2022 and 02.06.2022.

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6. On 02.06.2022, respondent has placed on record field service request execution job slip. Perusal of this slip and as per statements of both the parties, now electricity connection has been granted and respondent has installed electricity meter in third floor portion of premises no. 2433, Gali Abdul Qadir, Behind G.B. Road, Delhi-110006, on 26.05.2022 in the name of complainant. Complainant has confirmed the same and shows his satisfaction.

Accordingly, the complaint has been disposed off as satisfied.

No order as to the cost to both the parties. Copy of order be sent to both the parties as per Regulations.

File be consigned to Record Room.

Deeb.
(NISHAT AHMAD ALVI)
MEMBER (CRM)

Vinay Singh
(VINAY SINGH)
MEMBER (LAW)